

# MEET ALFONSO

## OUR 2024 CLIENT OF THE YEAR

For many, financial hardship can feel like an insurmountable burden, but with the right guidance and support, a path to stability and freedom is always within reach. This year, we are honored to share the inspiring story of our Client of the Year, Alfonso from Inglewood, California, a dedicated single father who turned his financial struggles into a journey of empowerment and success.



### ALFONSO'S JOURNEY

Growing up as a first-generation Mexican-American, family has always been the foundation of Alfonso's life. Raised by hardworking parents who came from Mexico in search of a better future, he learned early on the values of perseverance, resilience, and commitment. As one of four siblings, he maintained a close bond with his family and

continues to live with his parents, helping them as much as he can—a testament to the strong familial ties that shaped his upbringing.

His first introduction to Navicore Solutions came through his mother, who had already experienced the organization's guidance and support. Witnessing the impact it had on her, he knew he had to take that step for himself as well. "Seeing the support and guidance she received encouraged me to reach out, and I'm so grateful that I did," he shares.

His financial challenges began at an early age. Becoming a father right after high school, he found himself relying on credit cards to provide for his son. "At the time, it seemed like an easy solution," he admits. "I didn't fully understand the long-term consequences." As the years passed, the mounting debt became overwhelming, turning into a heavy burden he carried daily.

Determined to take control of his finances, he reached out to Navicore Solutions, hoping for the same guidance that had helped his mother. What he found was more than just financial assistance—he found a program that would change his life.

### NAVICORE'S IMPACT

From the moment he joined Navicore's Debt Management Program, he felt an immense sense of relief. "It truly feels like a huge weight has been lifted off my back," he says. With the

unwavering support of Navicore’s staff, he was able to systematically pay off his debt while gaining invaluable financial knowledge. “I couldn’t be happier with my experience. The team was always there to answer my questions, and I never felt overlooked or rushed. Instead, I felt appreciated and valued.”



As he now approaches the final stretch of the program, he reflects on the impact it has had on his life. “Navicore has made me so much smarter about money and credit. Now, I feel in control of my finances rather than being controlled by them.”

With financial freedom within reach, he is excited about the opportunities ahead. His newfound stability has allowed him to focus on what truly matters—his son. As a dedicated father, he has made it a priority to teach his son about financial responsibility, ensuring that he doesn’t make the same mistakes. “It’s not always easy, but I want him

to understand early on how to manage money wisely. I hope to set an example that will help him succeed in the future.”

Beyond financial security, he looks forward to embracing life’s joys. A passionate WWE fan, he loves attending live wrestling events with his son and family. He also enjoys concerts, beach walks, and cruising while listening to music—all activities that now feel more enjoyable without the constant stress of debt looming over him. Most importantly, he treasures quality time with his family, making lasting memories at gatherings, BBQs, and celebrations.

## ALFONSO’S SUCCESS

With his financial burdens behind him, his dreams are bigger than ever. “One of my biggest goals is to travel the world. There are so many experiences I missed out on because of my debt, but now, I finally have the freedom to explore.”

As Alfonso closes this chapter and begins a new one, his gratitude for Navicore Solutions is immeasurable. “Thank you, Navicore Solutions, for everything. This program has paved the way for a brighter, more enjoyable future, not just for me, but for my son as well.”

Alfonso’s story is a powerful reminder of how resilience, support, and access to financial education can change the course of someone’s life.

Congratulations to our Client of the Year, Alfonso—we’re honored to have been part of your journey.